



# COMMUNITY HEALTH EMS (CHEMS) WORKGROUP MEETING

July 27<sup>th</sup>, 2016



IDAHO DEPARTMENT OF HEALTH & WELFARE  
DIVISION OF PUBLIC HEALTH





# MEETING AGENDA/

## OVERVIEW:

- Introductions, Review & Approve Minutes
- CHEMS Initiatives - Update
  - Community Paramedic Education Program Update/Recruitment Efforts
  - Outreach Efforts/Mentoring
  - Tiered Funding Opportunities
  - Revision/Update CHEMS Charter/Success Measures
- Report – Previous Meeting Actions Items
  - Recommendation – Gina Pannell/Dr. Toevs
  - Meeting Frequency
  - Report Back – Outreach Efforts
- CHEMS Project – Michelle Arnett
- Next Steps
  - BLS/ILS CHEMS Provider Sub-workgroup



## UPDATE: COMMUNITY PARAMEDIC EDUCATION/RECRUITMENT

- **CHEMS Education  
Idaho State University**

- **Didactic**
  - 96 Hours – Ending in August
- **Clinical**
  - 150 Hours – Beginning late August, and continuing through the fall
  - Finalizing clinical agreements
- **Next Class**
  - January 2017

- **CHEMS Recruitment**

- **Analyze Survey Results**
  - Now
- **Engage Agencies**
  - Late Summer/Early Fall
- **Admin Training**
  - Early-Mid Fall



# UPDATE: OUTREACH/MENTORING



## COMMUNITY HEALTH EMS (CHEMS) MEDICAID HEALTHY CONNECTIONS



**Mary Sheridan**, Bureau Chief  
Rural Health & Primary Care, Division of Public Health,  
Idaho Department of Health and Welfare

**Mark Babson**, Community Paramedic  
Ada County Paramedics

July 11<sup>th</sup>, 2016



## COMMUNITY HEALTH EMS (CHEMS) OVERVIEW



**Mark Babson**, Community Paramedic,  
Ada County Paramedics

**Mary Sheridan**, Bureau Chief  
Rural Health & Primary Care, Division of Public Health,  
Idaho Department of Health and Welfare

September 6<sup>th</sup>, 2016







# UPDATE: OUTREACH/MENTORING



Ada County Paramedics – Magic Valley Paramedics  
Initial Community Paramedic Agency Mentoring Training  
Monday, July 11<sup>th</sup>, 2016 – 370 N. Benjamin Lane, Boise ID 83704

## Mentoring - Training Day Agenda (All times and agenda items subject to change)

8:15-8:45

- Introductions and General Meeting Overview

8:45-9:45

- Presentation to Medicaid Healthy Connections
- Meeting Participants Can Listen In or Take a Break

9:45-10:15

- General Discussion:
  - Review Admin Training Highlights
  - HIPAA Considerations
  - Data Collection Considerations
  - Scheduling Considerations
  - Other Program Reference Materials
  - Vaccinations

10:15-11:00

- Review Mental Hold Diversion Program

11:00-12:00

- Review Ada County Community Paramedics' Field Referral Program

12:00-12:45

- Lunch

12:45-2:00

- Review Transitional Care Program – Saint Alphonsus and St Luke's
- Review the CARE Program - Saint Alphonsus Health Systems Partnership
- Possible Site Visit – Saint Alphonsus Hospital Emergency Department

2:00-4:00

- Review CHEMS Talking Outreach/Talking Points
  - o (Mock Presentation Practice)
- Open Roundtable Discussion – Personnel Questions
- Next Steps





## UPDATE: OUTREACH/MENTORING





# TIERED FUNDING OPPORTUNITIES





# CHARTER/SUCCESS MEASURES REVIEW/UPDATE

<b>IHC Charge</b>	<ul style="list-style-type: none"> <li>Develop and implement Community Health Emergency Medical Services (CHEMS) programs in rural and underserved communities as part of the virtual patient-centered medical home (PCMH).</li> </ul>
<b>SHIP Goals</b>	<ul style="list-style-type: none"> <li>Goal 3: Support the integration of each PCMH with the local Medical Neighborhood.</li> <li><b>Goal 4: Improve rural patient access to PCMHs by developing virtual PCMHs.</b></li> <li>Goal 6: Align payment mechanisms across payers to transform payment methodology from volume to value.</li> <li>Goal 7: Reduce overall healthcare costs.</li> </ul>

## Success Measures

	SHIP Desired Outcomes	Measurement	Advisory Group's Role
1	<ul style="list-style-type: none"> <li>Identify EMS agencies to implement CHEMS.</li> </ul>	<ul style="list-style-type: none"> <li>Total number of CHEMS staff; Model Test Target: 52 (36 paramedics and 16 EMTs)</li> </ul>	<ul style="list-style-type: none"> <li>Leverage contacts to facilitate identification of potential EMS agencies.</li> </ul>
2	<ul style="list-style-type: none"> <li>Implement training program for community paramedics (CP).</li> </ul>	<ul style="list-style-type: none"> <li>CUM # (%) of CHEMS program paramedics trained for Virtual PCMH coordination. Model Test Target: 36</li> </ul>	<ul style="list-style-type: none"> <li>Assist in selection and implementation of training.</li> </ul>
3	<ul style="list-style-type: none"> <li>Develop and implement training program for EMTs (ILS and BLS).</li> </ul>	<ul style="list-style-type: none"> <li>CUM # (%) of CHEMS program EMTs trained for Virtual PCMH coordination. Model Test Target: 16</li> </ul>	<ul style="list-style-type: none"> <li>Provide oversight of curriculum development and approval process. Assist in selection and implementation of training.</li> </ul>

	SHIP Desired Outcomes	Measurement	Advisory Group's Role
4	<ul style="list-style-type: none"> <li>Establish CHEMS peer mentoring program.</li> </ul>	<ul style="list-style-type: none"> <li>CUM # (%) of on-site technical assistance visits. Model Test Target: 16</li> </ul>	<ul style="list-style-type: none"> <li>Leverage contacts to facilitate development.</li> </ul>
5	<ul style="list-style-type: none"> <li>Establish new telehealth programs in CHEMS agencies.</li> </ul>	<ul style="list-style-type: none"> <li>CUM # (%) of CHEMS agencies implementing telehealth programs. Model Test Target: 6</li> </ul>	<ul style="list-style-type: none"> <li>Assist in identifying and prioritizing needs. Assist in selection of agencies. Review and selection of vendors.</li> </ul>
6	<ul style="list-style-type: none"> <li>Develop and implement metrics and reporting strategy.</li> </ul>	<ul style="list-style-type: none"> <li># of metrics identified. Model Test Target: not defined</li> </ul>	<ul style="list-style-type: none"> <li>Facilitate stakeholder engagement to build consensus around metrics and reporting strategy.</li> </ul>
7	<ul style="list-style-type: none"> <li>Develop and implement continuing education training for CHEMS agencies</li> </ul>	<ul style="list-style-type: none"> <li>CUM # (%) of CHEMS staff participating in training program</li> <li>Model Test Target: 2 conferences</li> </ul>	<ul style="list-style-type: none"> <li>Assist in development and implementation of continuing training conference.</li> </ul>
8	<ul style="list-style-type: none"> <li>Test CHEMS against the Triple Aim.</li> </ul>	<ul style="list-style-type: none"> <li>[TBD- see #6 above]</li> </ul>	<ul style="list-style-type: none"> <li>Review outcomes and provide feedback.</li> </ul>



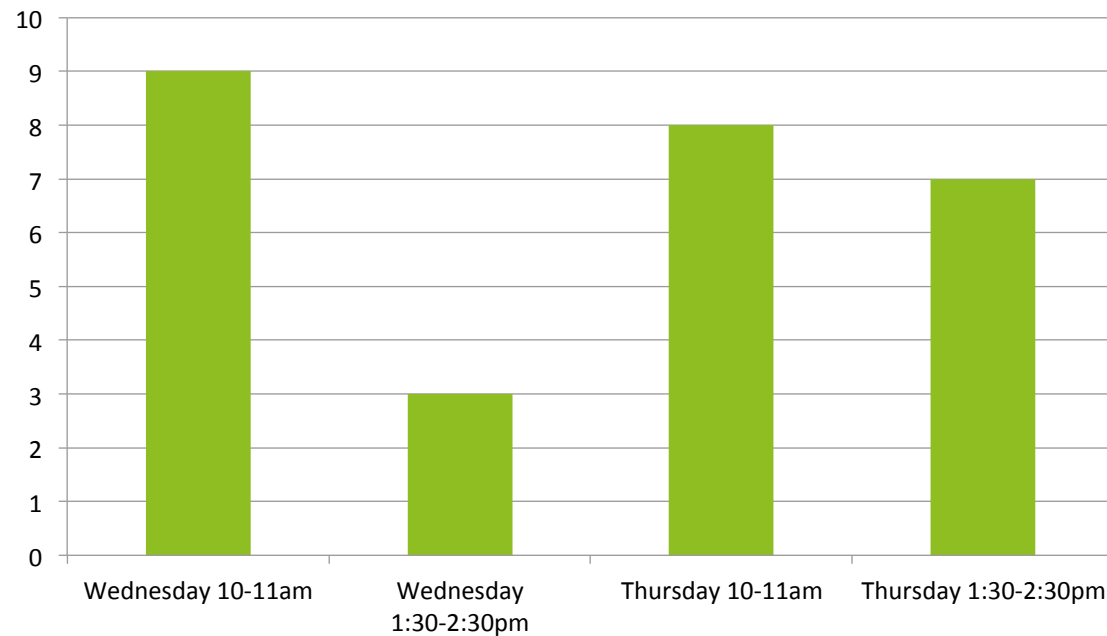


## PREVIOUS MEETING ACTION ITEMS

- Requests
  - Gina Pannell – CHEMS in Primary Care – Specific Examples
  - Dr. Toevs – CHEMS and Medicare Gaps/Information



## MEETING FREQUENCY





# CHEMS WORKGROUP - REPORT

## Outreach

- Be a champion! Connect with one stakeholder and share your strategy and approach.
- Review Outreach Questions – Feedback
  1. Related to the delivery of healthcare in your community, if you could fix one thing, what would it be?
  2. What do you see as your greatest needs or challenges in reaching the healthcare outcomes you are looking to achieve?
  3. Do you believe this concept/provider could be used within your organization's healthcare delivery model – if so, do have some initial thoughts on how?
  4. Do you have any initial reservations to this concept? If so, what are they?
  5. What pieces of information/items of interest do you feel might be missing from this concept right now?





## BOISE STATE UNIVERSITY – CHEMS PROJECT

- **Sustainability Model**
- **Rural CHEMS Program Pilot Study**



## BLS/ILS SUB-WORKGROUP

- **Situation**
- **Goal**
- **Next Steps**





# GREAT PROGRESS BUT MUCH TO DO!

- **Recruitment**: Project goals: 9 ALS agencies and 4 BLS/ILS
- **Education**: Community Paramedic, Community EMT (curriculum development and implementation), and learning collaboratives
- **Outcome Measures**: Strategies to collect and submit data
- **Mentoring and Coaching**: Expand resources to support program development
- **External & Internal Engagement**: Stakeholder engagement resources and strategies, connection to regional collaboratives, PCMHs, and SHIP staff
- **Telehealth**: Test the use of telehealth in CHEMS





## FEEDBACK/NEXT STEPS/QUESTIONS?

